A STUDY ON E-COMMERCE AND DEPARTMENT OF SEQUEL AND LOGISTICS PVT LTD

Report on Internship Training submitted to Periyar University, Salem

In partial fulfilment of requirement for the award of the degree of

BACHELOR OF COMMERCE

Submitted by

NAME: V. LAKSHITHA

REG.NO: C21UG152COM055

Under the guidance of

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Assistant Professor

DEPARTMENT OF COMMERCE

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Mookandapalli, SIPCOT, Hosur – 635126

JULY – 2023

PERIYAR UNIVERSITY

INTERNSHIP TRAINING REPORT FORMAT

1	Name of the Candidate	V. Lakshitha
2	University Examination Registration Number	C21UG152COM055
3	Name of the College	St. Joseph's College of Arts & Science for Women, Hosur.
4	Name of the Department / Degree	Commerce / B.COM
5	Name of the Industry / Institute in which for Internship Training Undergone	Sequel and Logistics Pvt Ltd, Hosur.
6	Guide / Supervisor under whom the training undertaken	Mrs. D. Annie Jenifer, M.Com., M.Phil., MBA.,
7	Title of the Training	A Study on E-commerce and Department of Sequel and Logistics Pvt Ltd.
8	Brief output of training (not more than 2 pages) – Attach Annexure – I	(ENCLOSED)
9	Conclusion	The internship program assisted in gaining both theoretical and practical knowledge.
10	Outcome of the Training	The knowledge and skills acquired during the internship program and the exposure to real-world issues can now be applied in real-life business environment.

Lakshitha.v

Signature of the
student

Signature of the
guide

Head of the
Department

Principal

P. Maithl

Internal Examiner

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INTRODUCTION

SEQUEL LOGISTICS PVT LTD, is an unlisted Pvt ltd company incorporated on 11 march 2004 founded by Director Raj Kumar CEO, at Bangalore India Focuses on critical logistics domain, precious cargo logistics and life science logistics Gold plus leading jewellery brand use 80kgs of gold 20kgs of silver and precious stones to make the world's first gold car.

E-COMMERCE DEPARTMENT

STEP 1: UNLOADING AND SECURITY ENTRY

Security entries are first check details of transporters, the parcel checked for damages. Material in warded and transport checking next supply plant, from which place its coming, receiving plant; we are the receiving planter and product coming for us.

STEP 2: UNPACKING AND PHYSICAL VERIFICATION

In receipt first check the individual product for model and quantity enter invoice and match it. The SAP program is the software which is used for the physical verification.

STEP 3: SEGREGATION

Check the docket number and categories for each product and check the delivery number, model and total head quantity.

STEP 4: DATA ENTRY

If any problems in status are noted to check and enter the delivery number and quantity in data entry excel.

STEP 5: IMAGE CHECKING

Check whether the image available is as same as the physical product and whether the bar code is also similar.

STEP 6: BINNING

Binning is a storage area and binning process are GR-verification. Now ready to binning and commodities are allotted racks until it demanded.

STEP 7: PICKING

Picking is nothing but customer order placed in online and picked with the item wise strip given articles are picked.

STEP 8: SHIPPING AND ARRANGEMENT

Shipments there are of two types. One is the NDD, Next day delivery (using power 1) and the other one is the DL, 3 days delivery (using power 21).

STEP 9: QUALITY CONTROL

The quality inspection checking goes through the process which includes the Spacer removing, check whether it is a running condition, and check if any issues are available.

STEP 10: BILLING

First update and image checking enter invoice no and customer delivery type express or normal delivery, and after that select box size for packing and send it to prepack.

STEP 11: PRE PACK

Shipment insertion and check model, invoice no and order no, after checking all this process written invoice no up on the box.

STEP 12: CAMERA PACKING

Bubble sheet wrapping and show the product to camera and invoice copy finally pack the product and send to dispatch.

STEP 13: DISPATCH

All packed goods are security should send the goods with proper documents and through the transportation service.

STEP 14: COLLECTION

Check the AWB, Airway bill number and delivery no and transport details like the Blue Dart are maximum customer opens and security should enter the proof of delivery.

STEP 15: CAMERA OPENING

Show the airway bill no and check the product if any damage is there and verify the model and our physical product.

STEP 16: REFUND AUTHORISATION

Refund is the first check the QC and if it is pass and permit refund other discrepancies are mailed to concerned authority.

CONCLUSION

The internship experience at the e-commerce department of Sequel and Logistics Pvt ltd has been a valuable opportunity, enriching and worthwhile. It has equipped me with a better understanding. I have gained practical insight into the process involved in managing sales, order management, customer service, logistics, and marketing on e-commerce platforms.
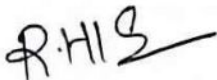
SEQUEL

REF: SQL/HR-25/23

Date: 14.07.2023

CERTIFICATE

This is to Certify that Ms. Lakshitha V (Reg. No: C21UG152COM055) B.Com student of St. Joseph's College of Arts and Science for Women, Hosur has successfully completed Internship training at our Sequel Logistics Pvt Ltd - Warehousing - Operations . The period of training from 26.06.2023 - 14.07.2023.

We wish her all the success in her life endeavors.

For Sequel Logistics Pvt Ltd

R.Harikrishnan

Manager-HR