

Date of the grievance Received : On 02-03-2018 a grievance was found.

Query : "A Student has expressed the need as the short break and lunch break timings were not enough to go to library for taking books, they asked separate hour for library

Solution : A meeting was conducted by Rev. Sr. Dr. I. Anokiarani and the staff secretary Mrs. Dhinaswari on 12-4-2018 to solve the issue. The solution was given that one hour a subject in a week to be considered for reference and the respective staff should accompany the students to library.

Signature :

Secretary ?

Principal :

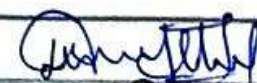
C. Anokiarani

Staff secretary

Dr. P. Ezhilarsi

Student president

Student Vice President



P. Ezhilarsi

Saividhya

Shruthi



Date of the grievance Received : On 03.4.2018 a grievance was found

Query : "A Student has expressed the need for Through the student chair person it was come to know that few students were struggling to afford their lunch because of their economic family background

Solution : On 28.4.2018 a meeting was conducted by Rev. Sr. Dr. I. Anockiamani and Staff Secretary Mrs Dhinasuresh. the final decision was planned to provided free lunch to the needy students by the management from the coming academic year 2018-2019. Awarads All the departments are asked to verify and give the list of students

Signature
Secretary }
Principal }

L. Anockiamani

Staff Secretary
Dr. P. Ezhibrasi

P. Ezhibrasi



Student president
Student vice president

Srividhya
Shruthi



Date of the
grievance
Received

On 8.10.2018 a grievance
was found

Query

Complaints raised about
the lacking of door locks
in washrooms and the
students asked to improve
the food quality in the
canteen.

Solution

On 26/10/2018 a meeting
was conducted by Rev. Sr. Dr. T
Anokiarani and staff secretary
Mrs. Dhinashan. The meeting
conducted by giving solutions that,
the door locks problem will be
rectified by the management very
soon. Also the canteen incharge
was asked to provide good
quality of food and to provide
break fast food to the students
based on the requirement.

Signature
Secretary }
Principal }

P. Anokiarani

Staff Secretary
Dr. P. Ezhimasi

Shruthi
P. Ezhimasi



Student president
Student vice president

Srividhya
Shruthi



Date of the grievance received : On 25.1.2019 a grievance was found

Query : Complaints raised about the renewal duration of library books which is only 3-5 days now students asked to increase the duration of book renewal

Solution : On 7.2.2019 a meeting was conducted by Rev. Sr. Dr. T. A. Mokiasai and Staff Secretary Mrs. Thirasa. The issue was discussed with the Librarian Mrs. V. Esuvasi Bai and finally it increased the renewal of book duration to 15 days

Signature
Secretary }
Principal }

C. Arockiasami

Staff Secretary

Shruthi

Dr. P. Ezhilarasai

P. S. S. S.

Student President

Shruthi

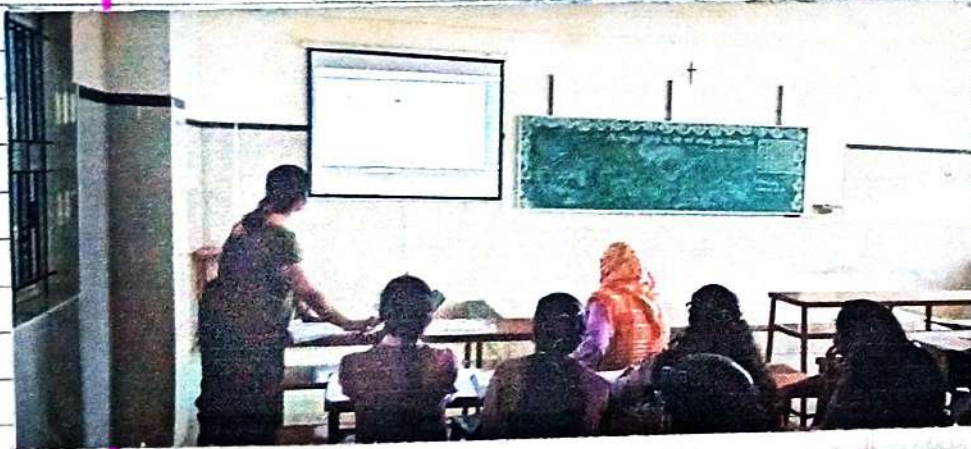
Student vice president

Srividhya



ACADEMIC

DEPT. OF



Date of the
Grievance
Received

: On 03.10.2018 a grievance was found in the suggestion box and the same received in online portal.

Query

: Students requested TCT tools for enhanced learning.

Solution

: Following the students requests for improved TCT resources. The committee swiftly acted on 21.01.2019 by installing in projectors in the classrooms. Aligning with our commitment to fostering a technologically enriched academic environment.

Signature

Secretary
Principal

: ?

IQAC

:

Staff secretary

:

Dr. P. Ezhilarasi

:

Student president

:

Student Vice

:

president

G. Arakkianar

[Signature]

P. Engli

Nagarakshu

Ramya



Date of the

Grievance : On 03.02.19 a grievance was
Received found in the suggestion
box And the same received in
Online portal.

Query : "Students have raised concerns
regarding the absence of RO water
and HOT water facilities on
campus."

Solution : "In response to student grievance,
the committee explored the
Installation of RO water and
HOT water systems on JUNE
4, 2019" key areas of the college,
prioritizing access to clean
and safe drinking water to
support and health and hydration
needs of our student community
Thus fostering a conducive
learning environment.

Signature:

Secretary

Principal

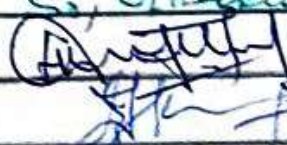
TRAC

Staff secretary

Dr. P. Ezhilavasi

Student president

Student vice president

C. Arackiam


P. Englin
Nagarabasha
Ramya



Date of the : On 7-3-2019 a grievance
grievance was found
Received

Query : Students have expressed dissatisfaction with the insufficient number of benches and desks in classrooms

Solution : Acknowledging student concerns the committee assessed classroom seating requirements and promptly procure required additional benches and desks on June 24, 2019 prioritizing student comfort and creating conducive learning spaces that support academic excellence and students well being

Signature

Secretary
Principal

TQAC

Staff Secretary

Dr. P. Ezhumalai

Student President

Student vice president

:
:
:
:
:
:

C. Arockiaman

[Signature]

P. Srinivas

Nagarajsham

Ramya



Date of the
grievance
Received

: On 11.03.19 a grievance
was found.

Query

: A student has expressed the
need for transportation to
their village, specifically brigai

Solution

: In response to the student's
request, the committee has
explored options and provided
transportation services to brigai
April, 22, 2019 onwards
prioritizing inclusivity and
accessibility. This initiative aims
to support students in
accessing external transportation
services facilitating their ability
to commute to and from their
village safely and conveniently.

Signature

Secretary

Principal

IQAC

Staff secretary

Dr. P. Ezhumalai

Student President

Student vice president

?

C. Arachian

Unsettled

~~Signature~~

P. S. Srin

Nagarajeshwar

Ramya



Date of the
grievance : On 22.01.2019 a grievance was
Received found.

Query: Students has void a desire for
endoor games such as chess and
carrom during physical Educational
hour.

Solution : "Acknowledging students preference
the committee assessed the
integration of indoor games like
chess and carrom into the
physical education curriculum
which started on 16.8.19 offering
activities that fortify mental
agility and relaxation during
physical education hours, thus
enhancing overall well-being
and student satisfaction

Signature Secretary :	}	S. Arockiarani
Principal :		
I & AC :		
Staff Secretary :		
Dr. P. Ezhilarasi :		P. Srinivas
Student President :		Nagarakesha
Student vice president :		Ramya



Date of the
grievance : On 28.08.19 a grievance
Received was found

Query : "Student expressed dissatisfaction
due to inadequate computer
access in the library."

Solution : Response to Students grievance.
The committee swiftly addressed
the issue by enhancing
computer access in the library
on 11.12.19, underscoring our
committee to providing
comprehensive academic support
infrastructure ensuring all
students have equitable access
for their academic pursuits".

Signature

Secretary

Principal

IQAC

Staff secretary

Dr. P. Ezhilarasi

Student president

Student vice president

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17

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17

17

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S. Arachigam
Principal
Staff secretary

P. S. S. S. S.
Nagaraksha
Ramyas



Date of the
grievance Received : On 30.2.19 a grievance was
found

Query : Student have requested a
rescheduling of bus timing
during exams.

Solution : In response to student request,
the committee assessed the
possibility of rescheduling
bus timing to align with
exam schedules from 1 NOV, 2019
on words prioritizing students
convenience and ensuring
timely transportation to
exam centres. This adjustment
aims to alleviate stress
and support student during
the crucial exam period
enhancing their overall
exam experience.

Signature :
Secretary
Principal
IQAC
Staff Secretary
Dr. P. Ezhilarasi
Student president
Student vice President

L. Aasekharani
P. S. S. S.
Nagaraksha
Ramya



Date of the grievance : On 23.7.20 a grievance was
Received found.

Query : "Students have expressed a
desire for a wider range
of certificate courses.

Solution : In response to student
feedback the committee evaluated
the demand for certificate courses
and worked towards introducing
new offerings that align with
student interests and industry
demands starting from August,
2020 onwards. This initiative
aims to broaden skill dev
elopment opportunities and
provide students with diverse
avenues for academic enrichment
and career advancement.

Signature :

Secretary :

Principal :

IQAC :

Staff secretary :

Dr. P. Ezhilarasi :

Student President :

Student Vice President :

}

S. Arockiasami

(Signature)

P. Engli



Date of the
grievance : On 30.7.2020 a grievance
Received was found

Query : "Students have reported difficulties with internet access at home impacting file uploads and assignment submissions"

Solution : "Acknowledging Students challenges with home internet access, the Committee consider alternative Submission methods starting from 7.08.20 to accommodate Students facing connectivity issues. These adjustment aim to promote fairness and support students in fulfilling academic requirements effectively, irrespective of their home internet situation"

Signature

Secretary

Principal

TQAR

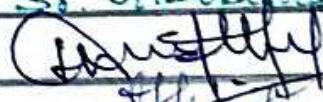
Staff secretary

Dr. P. Ezhilavasi

Student President

Student vice president

S. Arackiaman



P. Ezhilavasi



Date of the
grievance Received : On 28.08.20 a grievance
was found

Query : "Students have expressed
concerns regarding the
duration of online exam due
to issues with the
Internet access".

Solution : "In response to student
feedback, the committee
reviewed the possibility of
extending online exam duration
on online exam from 1 September
2020 onwards, allowing for
sufficient time to navigate
technical challenges and
complete assessments comfortably.
This adjustment aims to promote
fairness and alleviate undue
stress during the examination
process, enhancing the overall
academic experience for
students."

Signature :-

Secretary
Principal
IQAC

C. Arackiaran
[Signature]



Breakfast

P. English

10 min

1144

Date of the
grievance
received

: On 8.8.21 a grievance
was found

Query

: "Students from Bangalore
& remote villages have
requested permission to
bring phones to campus."

Solution

: "Understanding the needs of
Students from Bangalore
the committee assumed the
possibility of granting permission
to bring phones to campus,
starting from 1 September 2021,
while incurring adherence to
relevant policies. The measure
aims to support students
communication needs while
maintaining campus regulations
and fostering a conducive
learning environment."

Signature :

Secretary

Principal

IQAC

Staff secretary

P. P. Ezhilakasi

Student President

Student vice president

C. Arachian

Secretary

P. Engli

Tajirul Sabura

M. Swathy





Date of the grievance received : On 07.09.21 a grievance was found

Query : "Students have voiced the need for sanitary vending machine on campus."

Solution : In response to student requests the committee assessed the feasibility of installing sanitary vending machines on November 25, 2021 across campus. Providing convenient access to menstrual hygiene products. This initiative aligns with our commitment to support student health and ensuring access to essential resources for all students.

Signature

Secretary

Principal

IQAC

Staff Secretary

Dr. P. Ezhilavasi

Student President

Student Vice President

S. Arachian

[Signature]

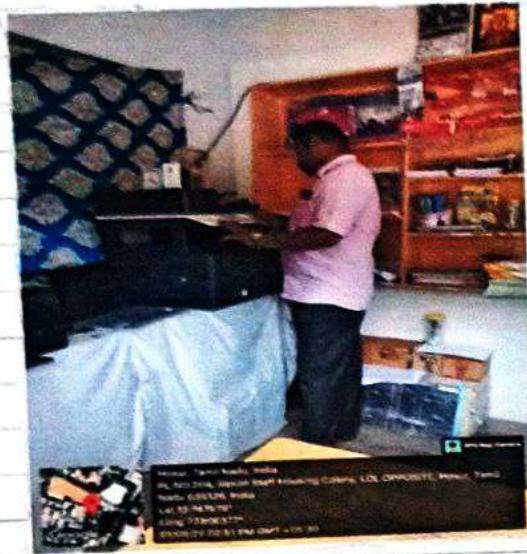
[Signature]

P. Ezhilavasi

Tainul Saburaj

M. Swathy





Date of the grievance received : On 10-08-22 a grievance was found

Query : "Students have expressed the need for a xeroxography with in the college Premises".

Solution : In response the student requests the committee assessed the feasibility of establishing a xeroxography on campus starting from 1, September 2022 aiming to provide access to copying service for students. This initiative seeks to enhance student convenience and support their academic needs effectively.

Signature

Secretary

Principal

IQAC

Staff secretary

Dr. P. Ezhilamani

Student President

Student vice president

M. Ilango

M. S. Sathya

M. S. Sathya

M. S. Sathya

M. S. Sathya

M. S. Sathya



Date of the grievance : On 27.2.22 a grievance was received found

Query : Students have represented a need for more days for book renewal at the college.

Solution : "In response to student feedback The committee will assessed the possibility of extending the duration for book renewal at the college library. On August 11, 2022 the aim of providing students with additional time to access and utilize library resources This initiative aim to enhance students Satisfaction and promote effective utilization of library service

Signature

Secretary :

Principal :

IQAC :

Staff Secretary :

Dr. P. Ezhilakasi

Student President

Student Vice president

Dr. H. K. S.

Dr. H. K. S.

Dr. H. K. S.

M. Swathy

Dr. H. K. S.





Date of the grievance received : On 15-12-22 a grievance was found

Query : Students have expressed the need for a basketball court on campus.

Solution. : In response to student requests the committee will explore options for constructing a basketball court on campus starting from April 2023 recreational opportunities and promoting physical activity. This initiative aims to enhance campus facilities and contribute to a vibrant and well rounded student experience

Signature

Secretary

Principal

IQAC

Staff Secretary

Dr. P. Ezhilaxasi

Student President

Student Vice President

M. Ilan

(Signature)

P. S. M. S.

M. Swathy

Lareena



Date of the : On 05.04.2023 a grievance
Grievance Received was found.

Query : Students have highlighted
the absence of online
banking facilities on
campus.

Solution : In response to student
requests, the committee had
explored options and introduced
online banking facilities
within the college premises
starting from 1 June 2023,
providing students with
convenience access to
financial services. Their
initiative had alligns
with our commitment to
enhancing campus amenities
and ensuring a seamless
experience for students in
managing their finances.

Signature

Secretary
Principal
IQAC

Staff Secretary

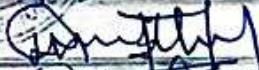
Dr. P. Ezhilarasi

Student President

Student Vice-President









P. Ezhilarasi

Elakiyas

Hafiza Taskeen





Date of the grievance Received : On 21.6.23 a grievance was found

Query : "Students have raised concerns about the need to enhance the canteen facility on campus."

Solution : "In response to student grievances regarding the canteen facility the committee has initiated actions starting from 23.06.23 aiming to create a more enjoyable and accommodating dining environment for the college community."

Signature	
Secretary :	R. Dora
Principal :	Dr. P. Ezhilaxasi
TQAC :	Dr. P. Ezhilaxasi
Secretary staff :	P. Ezhilaxasi
Dr. P. Ezhilaxasi :	P. Ezhilaxasi
Student president :	Elabim S.
Student Vice President :	Hizla Taskeen.k



Date of the grievance received : On 23.6.23 grievance was found

Query : "Students have raised concerns about the high cost of textbook and requested lecture notes as an alternative

Solution : In response to student concern regarding textbook costs, the committee investigate the feasibility of providing lecture note as an alternative resource, aiming on 1, July 2023 aiming to enhance accessibility to course materials and alleviate financial burdens for students. This initiative aligns with our commitment to supporting students learning and well-being.

Signature: Secretary

Principal

I QAC

Staff Secretary

Dr. P. Ezhilarasi

Student president

Student vice president

J. Dora

[Signature]

P. [Signature]

[Signature]

Higzia Taskeen.K



Date of the
grievance : On 05.01.2023 as a grievance
Received was found

Query : "Students have raised concerns
about the current practice of conducting
internal exams department wise

Solution : "In response to students feedback,
the committee has assessed the
viability of implementing changes to
the whole college internal exams
standing from 04.08.2023 onwards
aiming to standardize assessment
practices and foster a cohesive
academic experience throughout the
college, thus addressing concerns regarding
fairness and equity in the examination
process."

Signature: Secretary	<u>P. Donr</u>
Principal	<u>[Signature]</u>
T OAC	<u>[Signature]</u>
Staff Secretary	<u>[Signature]</u>
Dr. P. Ezhilaxasi	<u>P. Ezhilaxasi</u>
Student president	<u>Elakshy</u>
Student vice president	<u>Hifzia Taskeen.K</u>



Date of the
Grievance

Received: On 21.8.23 as a grievance was
found

Query: "Students have expressed the need for
breakfast and lunch options in the
College Canteen.

Solution: In response to students, the Committee
evaluated the feasibility of introduced
breakfast and lunch option in the college
Canteen starting from August 23, 2023
Onwards. Convenient access to nutritious
meal on campus, promoting their well-
being and enhancing their Overall
College Experience.

Signature Secretary:

Principal

TQAC

Staff Secretary

Dr. P. Ezhikarashi

Student President

Student Vice President:

L. Dore

Don

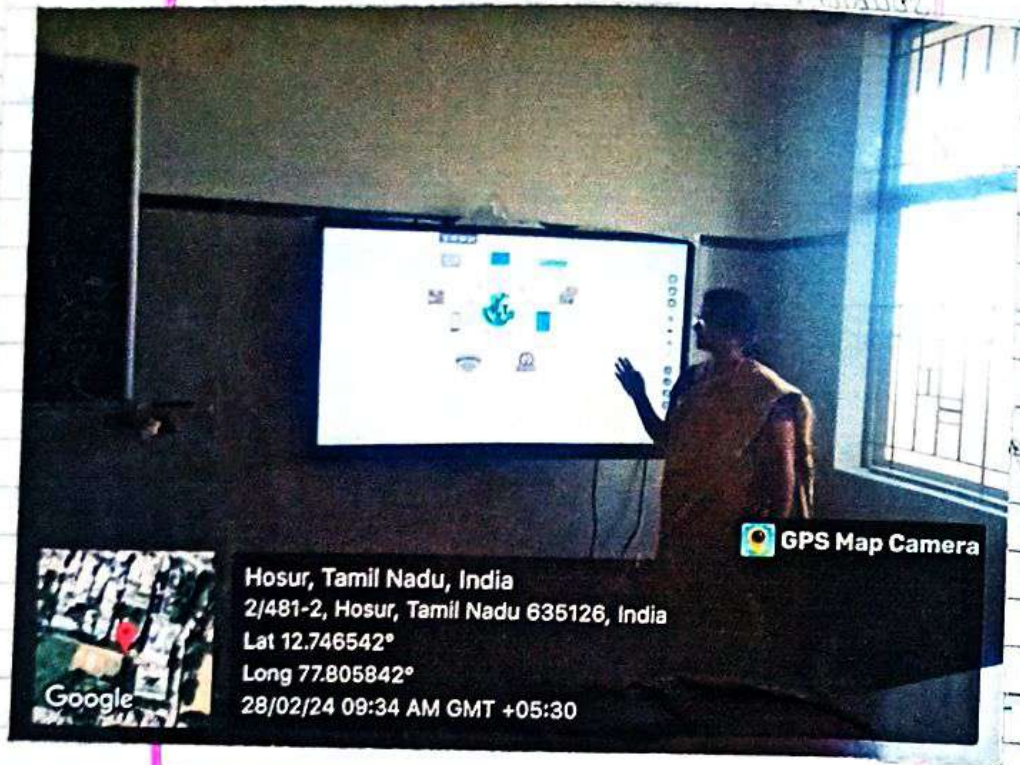
Dr. Ezhikarashi

P. Ezhikarashi

Elabir I

Hifzia Taskeen.K





Date of the
Grievance : On 28-02-24 a grievance was
Received found.

Query: "Students have expressed the need
for Smart boards in class rooms

Solution: "In response to students' feed-back,
the Committee explored options for
installation of Smart board in
class room, on 28. February 2024.
This initiative aims to enhance
teaching and learning experience by
providing students with access to
modern educational books that
facilitate inter active and engaging
lessons, fostering a conducive
learning environment.

Signature Secretary :	<i>A. Dora</i>
Principal :	<i>[Signature]</i>
I QAR :	<i>[Signature]</i>
Staff Secretary :	<i>[Signature]</i>
Dr. P. Ezhilarashi :	<i>P. Ezhilarashi</i>
Student president :	<i>Elak</i>
Student vice president :	<i>Hafiza Taskeen</i>





Date of the

Grievance : On 12.12.2023 a grievance was
Received found

Query : "A Student has request, the
permission to bring their 15-day-old
baby and mother for exams

Solution : "In response to the students request
the committee reviewed and granted
permission for the student to bring
their 15-day-old baby and mother for
exams from January 19, 2024 onwards
while ensuring that the integrity of
the examination process is upheld,
and necessary accommodations are
provided to support the students
circumstances.

Signature Secretary

Principal

T.O.B

Staff Secretary

Dr. P. Ezhilamasi

Student president

Student vice president

J. Dora

Dr.

Dr. Ezhilamasi

Jill

P. Ezhilamasi

Elahani

Hafiza Taskeen. K



Date of the
grievance : On 8.1.2024 a grievance was
Received found

Query : "Students have expressed the need for
more placement drives on campus

Solution : "In response to student feedback
the Committee has worked to
increase the frequency of placement
drives from March 2024 onwards
on campus fostering collaborations
with employers and industry
partners to provide students with
expanded opportunities for internship
and employment. This initiative aims
to support students in their career
aspirations and enhance their
employability skills".

Signature Secretary :

Q. Dora

Principal :

Dr. ...

I Q A C :

...

Staff Secretary :

...

Dr. P. Ezhilarasi :

P. S. ...

Student president :

Elakur...

Student vice president :

Hafzia Taskeen. K

