



## **St. Joseph's College of Arts and Science for Women- Hosur**

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**Academic Year: 2018-2019**

### **Grievance cell Report**

- A grievance concerning the College bus's state was identified in student suggestions in **March 14, 2018**. Complaints have been raised regarding the rush in buses, making it challenging for long-distance students to commute. The management has acknowledged the issue and proposed a solution. To address the problem, it has been decided to increase the number of buses in the upcoming academic year **2018-2019**. This decision aims to improve the reliability and availability of transportation for all students. With this proactive step, the management endeavors to enhance the overall commuting experience and ensure smoother transportation services for the student community.
- In response to student concerns on **September 18, 2018**, the Principal and Staff Secretary allocated a designated room for students feeling unwell. Recognizing the diverse backgrounds of students, including those from low-income families, this initiative aims to provide a safe space for students to rest if they fall ill during college hours by the month of **October 2018**. This proactive measure demonstrates the institution's commitment to student welfare and inclusivity.
- In response to final-year students' request for additional seminar halls to enhance their research and knowledge sharing, a meeting was convened by the staff secretary with staff members in **December 12, 2018**. The principal addressed the need, acknowledging the density of departmental activities. It was concluded that the old auditorium would be refurnished to serve as an additional seminar hall from **January 2019** onwards. This solution aims to facilitate research-level competitions, workshops, and guest lectures, thereby enriching the academic environment and fostering peer-to-peer learning among students.
- In response to concerns raised in the suggestion box regarding freshers feeling difficulty in adopting campus freely on their first day of college, a meeting was held with the Principal,



Staff Secretary, and Department Heads on **March 20, 2019**. It was decided that in the upcoming academic year **2019-2020**, freshers would be given a brief introduction to the campus and departments through a video presentation. Additionally, senior students from each department would accompany the freshers to provide guidance and introduce them to the campus environment. This initiative aims to ease the transition for new students, ensuring a smoother and more welcoming start to their college journey.

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