



St. Joseph's College of Arts and Science for Women- Hosur

Academic Year: 2018-2019

Formation of Grievance Cell

The Institution has formed the following Grievance cell on 18th June 2018 to oversee the implementation of the provisions of the verdict with immediate effect:

Institute-Level Grievance Committee:

- 1) Secretary & Principal – Chairperson
- 2) Warden In Charge (Hostel) – Member
- 3) Staff Secretary – Member
- 4) Dr. P. Ezhilarasi – Member
- 5) Student Chairperson – Member



PRINCIPAL
**ST. JOSEPH'S COLLEGE OF ARTS
& SCIENCE FOR WOMEN**
Mookandapalli, Sipcot,
HOSUR - 635 126, Krishnagiri - Dist.



St. Joseph's College of Arts and Science for Women

Knowledge Purifies and Charity Enhances

(Affiliated to Periyar University, Salem.)

Mookandapalli, Sipcot, Hosur-635126.

HELP, ASSISTANCE, SUPPORT

GRIEVANCE CELL		
S. NO	NAME	CONTACT. NO
1.	Rev. Sr. Dr. Arockiarani Secretary & Principal	9894905338
2.	Dr. Dhina Suresh, Staff Secretary	9094044587
3.	Dr. P. Ezhilarasi, HOD, Department of Tamil	9790157466
4.	Ms. Shrividhiya, Student Chair Person	9790157466





St. Joseph's College of Arts and Science for Women- Hosur

Academic Year: 2018-2019

Grievance cell Report

- **On March 3, 2018**, a grievance regarding insufficient break times for accessing the library book and references was raised by students. The grievance was addressed on **April 24, 2018**, in a meeting led by Rev. Sr. Dr. I. Arokiarani and Mrs. Dhina Suresh. The solution proposed is to fix one hour for a subject in their allotted time per week for library reference, with staff accompanying students. This initiative aimed to accommodate students' academic needs within the constraints of their schedules. Such proactive measures demonstrate a commitment to fostering a conducive learning environment.

- A grievance was reported on **April 3, 2018**, regarding students struggling with lunch due to economic backgrounds. Through the student chairperson, it was revealed that some students faced challenges affording meals. In response, a meeting was held on **April 28, 2018**, led by Rev. Sr. Dr. I. Arockiarani and Mrs. Dhina Suresh, the staff secretary. The decision was made to provide free lunch to needy students starting from the academic year 2018-2019. All departments were tasked with verifying and providing a list of eligible



students, demonstrating a proactive approach to addressing socio-economic disparities within the student body.

- A grievance was noted on **October 8, 2018**, regarding the lack of door locks in washrooms and concerns about food quality in the canteen. A meeting convened on **October 10, 2018**, chaired by Rev. Sr. Dr. I Arokiarani and staff secretary Mrs. Dhina Suresh, addressed these issues. The management assured prompt resolution of the door lock problem. Additionally, the canteen in-charge was instructed to improve food quality and offer breakfast options based on student requirements, demonstrating a commitment to enhancing facilities and services for student welfare.

- A grievance was reported on **January 1, 2019**, regarding the short duration of library book loans, which was only 3-5 days. Students requested an extension for book renewal. On **February 2, 2019**, a meeting chaired by Rev. Sr. Dr. J. Arokiarani and staff secretary Mrs. Dhina Suresh was held. The matter was deliberated with the librarian, Mrs. V. Eswari Bai. Subsequently, it was decided to increase the duration for book renewal to 15 days, addressing the students' concerns and promoting a conducive learning environment.

P. Enghin



S. Arokiarani

PRINCIPAL
ST. JOSEPH'S COLLEGE OF ARTS
& SCIENCE FOR WOMEN
Mookandapalli, Sipcot,
HOSUR - 635 126, Krishnagiri - Dist.