



St. Joseph's College of Arts and Science for Women

Knowledge Purifies and Charity Enhances

(Affiliated to Periyar University, Salem.)

Mookandapalli, Sipeot, Hosur-635126

HELP, ASSISTANCE, SUPPORT

GRIEVANCE CELL

S. NO	NAME	CONTACT. NO
1.	Rev. Sr. Dr. Arockiarani Secretary & Principal	9894905338
2.	Dr. Dhina Suresh, IQAC, Co-Ordinator.	9003330154
3.	Mrs. B. K. Jaleesha Staff Secretary	9486701193
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St. Joseph's College of Arts and Science for Women- Hosur

Academic Year: 2019-2020

Grievance cell Report

- **On October 3, 2018**, students requested ICT trolleys for enhanced learning. Responding swiftly, the committee installed 10 projectors on **January 21, 2019**, aligning with the desire for technological enrichment in education. This proactive measure fosters a dynamic academic environment, meeting students' needs effectively.
- **On February 3, 2019**, a grievance was found regarding the absence of water and hot water facilities on campus. Responding to this, the committee explored installing RO and hot water systems in **June 4, 2019**, prioritizing access to clean drinking water to support student health and hydration needs, and fostering a conducive learning environment.
- **On March 7, 2019**, students voiced discontent over insufficient benches and desks in classrooms. Addressing their concerns, the committee assessed seating needs and swiftly procured additional furniture by **June 24, 2019**. This prioritization of student comfort fosters a conducive learning environment, supporting academic excellence and student well-being effectively.



- On **March 11, 2019**, in response to a student's grievance regarding transportation to their village, the committee has initiated transportation services to Berigai. Prioritizing inclusivity and accessibility, this initiative facilitates students' community needs conveniently from **2019 onwards**. It aims to support students in carving out their academic path by easing their transportation concerns.
- On **July 22, 2019**, students expressed a desire for indoor games such as chess and carrom during physical education hours. Responding to their preferences, the committee integrated these games into the curriculum starting **August 16, 2019**. This initiative promotes mental agility and relaxation, enhancing overall student well-being and satisfaction with physical education activities.
- On **August 28, 2019**, a grievance was received regarding inadequate computer access in the library. In response, the committee promptly addressed the issue by enhancing computer access on **December 11, 2019**. This action underscores our commitment to providing comprehensive academic support infrastructure, ensuring equitable access for all students in their academic pursuits.
- On **August 30, 2019**, a grievance was received regarding the scheduling of bus timings during exams. In response, starting from **November 2019** onwards, the committee aligned bus timings with exam schedules, prioritizing student convenience and ensuring timely transportation to exam venues. This adjustment aims to alleviate stress, enhancing students' overall exam experience.

P. S. Srinivas



S. A. Sekkiamani

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