St. Joseph's College of Arts and Science for Women

Knowledge Purifies and Charity Enhances
(Affiliated to Periyar University, Salem.)
Mookandapalli, Sipcot, Hosur-635126.

HELP, ASSISTANCE, SUPPORT

S. NO	GRIEVANCE CELL	
	NAME	**CONTACT. NO**
1.	Rev. Sr. Dr. Arockiarani Secretary & Principal	9894905338
2.	Dr. Dhina Suresh, IQAC, Co-Ordinator.	9003330154
3.	Mrs. Reena Raj Staff Secretary	9600416023
4.	Dr. P. Ezhilarasi, HOD, Department of Tamil	9790157466

St.Joseph's College of Arts and Science for Women- Hosur

Academic Year: 2020-2021
Grievance Cell – Annual Report

➢ **On July 23, 2020**, a grievance was found regarding students' desire for a wider range of certificate courses. Responding to this, the committee assessed demand and introduced new courses starting **August 2020.** This initiative broadens skill development opportunities, offering diverse avenues for academic enrichment and career advancement, aligning with student interests and industry demands.

➢ **On 30.7.2020** was found a grievance query: Students have reported difficulties with internet access at home impacting file uploads and assignment submissions. Acknowledging student challenges with home internet access, the committee consider alternative submission methods starting from **7.08. 2020** to accommodate students facing connectivity issues. There adjustments aim to promote fairness and support students in fulfilling academic requirements effectively, irrespective of their home internet situation.

➢ **On September 28, 2020**, a grievance was found concerning students' concerns about online exam durations due to internet issues. In response, the committee reviewed and extended online exam durations from **September 2020** onwards. This adjustment allows sufficient time to navigate technical challenges, promoting fairness, and alleviating undue stress during examinations, enhancing the overall academic experience.

PRINCIPAL
ST. JOSEPH'S COLLEGE OF ARTS
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Mookandapalli, Sipcot,
HOSUR - 635 126, Krishnagiri - Dist.