



## **St. Joseph's College of Arts and Science for Women- Hosur**

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**Academic Year: 2022-2023**

### **Grievance cell Report**

- On **July 20, 2022**, PG students raised concerns about limited library hours hindering their access for e-referencing during project work. A solution was devised in a meeting led by the Principal and Staff Secretary, alongside Department Heads. It was decided that project allotment copy should be submitted to the librarian, who would then prioritize assistance for PG students for the **even semesters**. This initiative ensures seamless access to resources, easing the burden on students engaged in research projects. By streamlining the process through librarian intervention, the institution demonstrates its commitment to facilitating academic endeavors and enhancing support systems for student success.
  
- On **July 27, 2022** the Staff Secretary and Student Chairperson, acknowledged students' requests to improve language skills beyond classroom training. After careful consideration, it was decided to address this through the establishment of a language lab. Plans were finalized to complete the lab's construction promptly, with it set to be operational from **August 2022** onwards. This proactive approach demonstrates the institution's commitment to enhancing students' language proficiency and providing additional resources to support their academic development.
  
- In response to students' requests for additional fans and lights in classrooms, a meeting was convened, chaired by the Principal and Staff Secretary on **September 22, 2022**. The issue was deliberated with department heads to assess the specific needs of each department. After careful consideration, the management acknowledged the necessity for increased ventilation and lighting. Subsequently, the grievance was addressed by ensuring the installation of adequate fans and lights in classrooms across departments within the month of **October 2022**. This proactive step underscores the institution's commitment to creating a conducive learning environment that meets the needs and enhances the comfort of its



- In response to a grievance on **January 10, 2023**, highlighted in the suggestion box regarding the need for more entrepreneurial certificate courses alongside technical ones, a meeting was held by the Principal and Staff Secretary with staff members. Course selection was discussed among staff members, and it was decided to introduce tailoring, aari work, soap making, and pottery courses soon. Additionally, measures were implemented to streamline the registration process for these courses to accommodate increased demand. This initiative aims to diversify skill development opportunities and empower students with entrepreneurial skills alongside their technical education, fostering holistic professional growth.

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