



# St. Joseph's College of Arts and Science for Women

(Affiliated to Periyar University, Salem)

An ISO 9001:2015 Certified Institution

Recognised U/s 2(f) and 12(B) of the UGC Act

Mookandapalli, SIPCOT, Hosur - 635 126



## CONSUMER CLUB

### Policy

- The core goal of consumerism is to protect consumers and ensure that they receive the quality and value they deserve for their money. Our mission's policies include the following:
- Raising awareness among students about their rights and responsibilities as consumers, as specified in the Consumer Protection Act of 1986.
- Encouraging students to engage with their communities and become responsible individuals.
- Nurturing a sense of justice in students and motivating them to stand against any exploitation or harm to consumers.
- Equipping students with the skills to address real-life consumer issues and build their confidence in consumerism.
- Developing strong relationships with various schemes available for consumer protection in India and its surrounding areas.

### Practices

- Organizing seminars, workshops, and public awareness campaigns to educate consumers about their rights and responsibilities.
- Disseminating information on consumer protection laws, product safety, and best practices for making informed purchasing decisions.
- Advocating and defending consumer rights, including the right to safety, information, choice, and redress.
- Monitoring and reporting on companies that engage in unethical or deceptive practices.
- Informing consumers about product quality, safety, and cost-effectiveness.
- Collaborating with like-minded organizations.

### Outcomes

- Empowering individuals with knowledge of their rights and responsibilities, enabling them to make informed purchasing decisions.
- Encouraging companies to improve the quality and safety of their products and services through testing, evaluation, and advocacy.
- Assisting consumers in resolving disputes with companies, achieving fair and equitable solutions.
- Advocating enforcement of consumer rights, ensuring fair treatment in the marketplace.
- Educating the public on issues such as product recalls, safety hazards, and fraud prevention to enhance consumer safety.
- Participating in policy discussions and influencing legislation that benefits consumers.